



McArthur **Talent Architects**



For more than 20 years McArthur has researched and published national remuneration surveys for Local Government, providing councils with vital insight to support remuneration and wider business decision-making.

With unparalleled insight and experience, our consultants deliver relevant and up-to-date advice tailored to specific organisational specifications that helps Local Government employers to:

- Improve staff retention rates
- · Increase staff engagement
- Ensure competitive advantage
- · Optimise recruitment

It is our unparalleled experience and genuine expertise that makes sure your remuneration strategies are on the money, so to find out more,

contact Michael Arcella:

e: michael.arcella@mcarthur.com.au

t: (03) 9828 6565

talentarchitects@mcarthur.com.au

TABLE OF CONTENTS

Introduction	4
Overview of the 2022 / 2023 Survey	5
What's in the Package	8
Remuneration Trends – Over the Years	11
Gender Statistics	40
Remuneration Data by Job Family and Gender	47
Remuneration Data Tables by Job Family, Gender and Primary Function	48
Remuneration Data by Management Level, Council Category and Gender	52
Individual Position Summaries – Remuneration Data Tables	
Level 1	
CEO / General Manager	60
Level 2	
Community Services	61
Corporate Services	62
Human Resources / Organisational Development	63
Engineering Services	64
Regulatory / Statutory Services	65
ricgatatory / Statutory Scrinces	
Level 3	
Community Services – Aged & Disability	66
Community Services – Arts & Culture	67
Community Services - Children's Services	68
Community Services – Community Development	69
Community Services – Community Planning	70
Community Services – Library Services	71
Community Services – Recreation / Leisure	72
Community Services – Youth / Family Services	73
Corporate Services – Administration	74
Corporate Services – Communication / Marketing	75
Corporate Services – Corporate Planning / Strategic Policy	76
Corporate Services – Customer Service	77
Corporate Services – Finance	78
Corporate Services – Governance	79
Corporate Services – Human Resources / Organisational Development	80
Corporate Services – Information Technology	81
Corporate Services – Legal	82
Corporate Services – Procurement / Contracts	83
Corporate Services – Rates / Revenue	84
Corporate Services – Risk Management	85
Corporate Services – Valuations / Property	86
	0
Engineering Services – Assets	87
Engineering Services – Building / Property Services	88
Engineering Services – Capital Works	89
Engineering Services - City Services / Operations	90
Engineering Services – Engineering Design	91
Engineering Services - Environment / Sustainability	92
Engineering Services - Infrastructure	93
Engineering Services – Parks and Reserves	94
Engineering Services - Project Management	95
Engineering Services - Waste Management	96
Engineering Services - Water / Waste Water	97
Regulatory / Statutory Services - Building	98
Regulatory / Statutory Services – Compliance / Local Laws	99

Regulatory / Statutory Services – Environmental Health	101
Regulatory / Statutory Services – Statutory Planning	102
Regulatory / Statutory Services – Strategic Planning	103
Regulatory / Statutory Services – Tourism	104
Level 4	
Community Services – Aged & Disability	105
Community Services - Arts & Culture	106
Community Services – Children's Services	107
Community Services – Community Development	108
Community Services – Community Planning	109
Community Services – Community Framing Community Services – Library Services	110
	111
Community Services - Recreation / Leisure	
Community Services – Youth / Family Services	112
Corporate Services – Administration	113
Corporate Services – Communication / Marketing	114
Corporate Services – Corporate Planning / Strategic Policy	115
Corporate Services – Customer Service	116
Corporate Services – Executive / Personal Assistant	117
Corporate Services – Finance	118
Corporate Services - Governance	119
Corporate Services - Human Resources / Organisational Development	120
Corporate Services – Information Technology	121
Corporate Services – Legal	122
Corporate Services – Payroll	123
Corporate Services - Procurement / Contracts	124
Corporate Services - Rates / Revenue	125
Corporate Services – Records Management	126
Corporate Services – Risk Management	127
Corporate Services – Valuations / Property	128
Corporate Services – Workplace Health & Safety	129
	130
Engineering Services – Assets Engineering Services – Building / Property Services	131
	132
Engineering Services - Capital Works	
Engineering Services - City Services / Operations	133
Engineering Services – Engineering Design	134
Engineering Services - Environment / Sustainability	135
Engineering Services – Fleet Management	136
Engineering Services - Infrastructure	137
Engineering Services – Parks and Reserves	138
Engineering Services – Project Management	139
Engineering Services – Waste Management	140
Engineering Services - Water / Waste Water	141
Regulatory / Statutory Services - Building	142
Regulatory / Statutory Services - Compliance / Local Laws	143
Regulatory / Statutory Services - Economic / Business Development	144
Regulatory / Statutory Services – Emergency Management	145
Regulatory / Statutory Services – Environmental Health	146
Regulatory / Statutory Services – Statutory Planning	147
Regulatory / Statutory Services – Strategic Planning	148
Regulatory / Statutory Services – Tourism	149
	150
Participating Councils	150
Glossary	152

INTRODUCTION

The last year has seen employers embracing the 'new normal', post-COVID landscape and in most cases, successfully adjusting to radically changed workplace scenarios. But while there is every cause for optimism, there are still key challenges for employers, including Local Government, to contend with. Continuing skill shortages and high employment rates, rising interest rates and inflation, and the implications of a volatile global economy, will all influence and impact Australian workplaces, making astute strategic and operational planning more vital than ever.

This year, we are pleased to say that the 21st edition of our remuneration report has data provided from 221 councils reporting on 13,352 positions across 6 Council Categories. The 2022/2023 report delivers a broad range of critical information which helps support both operational and strategic business decision-making, while delivering data and analysis-based insights allowing councils to:

- Develop accurate, market-competitive reward and recognition structures based on key benchmarking criteria,
- Support more effective talent sourcing and deliver improved ROI across all key recruitment activities,
- Build effective talent retention strategies founded on the right insight and market intelligence.

Thank you to all councils who took the time to be part of this important research, particularly during a year where I am sure priorities lay elsewhere. Without your ongoing support, we simply could not deliver the level of reporting the sector has come to expect.

As usual, all participating councils will receive a complimentary copy of the report. This year, as part of an ongoing commitment to sustainable business practice, we have provided the report in digital format.

With McArthur, you can be confident we will continue to develop the depth and relevance of both our data and subsequent analysis to help ensure you have the insight to make the best possible decisions, especially at a time when uncertainty and evolving change are driving key workforce agendas.

In the meantime, specialist McArthur Talent Architects consultants are available to discuss the report and your wider remuneration strategy objectives in more detail.

All the best for 2023.

Matthew McArthur

Chief Executive Officer



OF THE 2022 / 2023 SURVEY

The 2022 / 2023 National Remuneration Survey for Local Government attracted data from 221 councils nationally covering 13,352 positions across four tiers of management. The size of councils that participated ranged from those with recurrent expenditure budgets exceeding \$450 million to those with budgets of less than \$3.5 million. Staff numbers ranged from less than 20 to more than 2,000, and populations from below 300 to over 450,000.

As a consequence of substantial variations in the size of participating councils in this year's survey, we have updated council classifications to reflect their category based on current Annual Recurrent Expenditure, Rate Income, Population and Staff numbers.

The following table provides a summary of participating councils by Category.

Council Category	Annual Recurrent Expenditure	No. of Councils
Category 1	Greater than \$160 Million	41
Category 2	\$100M - \$160 Million	33
Category 3	\$60M - \$100 Million	35
Category 4	\$30M - \$60 Million	41
Category 5	\$15M - \$30 Million	38
Category 6	Less than \$15 Million	33

Nationally, remuneration levels varied significantly across the various Management Levels. The following tables show the range of remuneration paid to the four management levels across each of the Council Categories.

	Category 1	Count	Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	41	\$566,600	\$353,000	\$426,121
2	Directors / Group Managers	219	\$423,260	\$206,000	\$291,874
3	Managers	872	\$394,000	\$133,100	\$201,786
4	Coordinator / Team Leader	3,522	\$268,800	\$66,950	\$128,895

	Category 2	Count	Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	32	\$485,900	\$310,000	\$381,407
2	Directors / Group Managers	141	\$357,895	\$197,000	\$272,070
3	Managers	589	\$293,890	\$112,515	\$185,117
4	Coordinator / Team Leader	2,457	\$250,810	\$85,578	\$113,880

	Category 3	Count	Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	35	\$414,150	\$262,300	\$340,953
2	Directors / Group Managers	132	\$315,875	\$172,940	\$242,726
3	Managers	463	\$257,580	\$109,715	\$173,412
4	Coordinator / Team Leader	1,372	\$183,400	\$81,240	\$116,758

	Category 4	Count	Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	41	\$420,820	\$241,880	\$301,802
2	Directors / Group Managers	122	\$280,300	\$170,945	\$213,510
3	Managers	435	\$238,330	\$90,150	\$149,245
4	Coordinator / Team Leader	1,423	\$189,750	\$75,882	\$99,844

OVERVIEW

OF THE 2022 / 2023 SURVEY

	Category 5	Count	nt Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	38	\$346,630	\$205,200	\$257,435
2	Directors / Group Managers	110	\$238,890	\$121,500	\$182,116
3	Managers	341	\$219,410	\$91,315	\$128,403
4	Coordinator / Team Leader	454	\$162,120	\$74,560	\$95,053

	Category 6	Count	Range		Average
Level			High	Low	
1	Chief Executive Officer / General Manager	33	\$316,100	\$170,000	\$223,280
2	Directors / Group Managers	75	\$220,140	\$114,300	\$159,921
3	Managers	119	\$190,365	\$81,790	\$108,704
4	Coordinator / Team Leader	286	\$133,590	\$70,240	\$84,292

The value of remuneration packages within the current survey period revealed significant fluctuations across all Job Families when compared to previous years.

At the Chief Executive / General Manager level, the overall average increase in remuneration packages across all Council Categories was 4.87%, representing significant growth over the previous year where the average increase was 0.95% and the largest year-on-year increase since 2014. In the seven-year period 2015 to 2021, the average annual increase in remuneration levels for Chief Executive Officers / General Managers was 1.92%.

On average, positions within Category 3 and Category 6 councils received increases above the Consumer Price Index while those in all other categories received less generous increases, particularly those in the larger metropolitan councils.

Across all disciplines, positions at Level 2 also attained the highest year-on-year increase since 2014, achieving an average increase above CPI of 8.42%. With the exception of Regulatory / Statutory Services, positions in all other disciplines recorded increases on average above CPI, with those in Human Resources achieving the highest increase of 12.73%.

In the current year, positions within Category 6 councils received the highest increases across all disciplines, with those in Community Services recording an exceptional increase of 23.16%. In the seven-year period 2015 to 2021, the average annual increase in remuneration levels for Level 2 positions was 3.03%.

Although falling below the Consumer Price Index, Level 3 positions also achieved the highest year-on-year increase since 2014, averaging 4.42% across all disciplines. Positions within Corporate Services received the highest increase of 5.01%, while those in Community Services fell below the average.

In the current year, positions within Category 6 councils received the highest increases across all disciplines, with those in Corporate Services recording the most significant increase of 19.57%. Although recording an increase of 4.03% in 2021, the annual increase in remuneration levels for Level 3 positions across all Council Categories between 2015 and 2021 amounted to 2.9%.

Similar to level 3, positions on average at Level 4 also fell short of the Consumer Price Index but recorded the highest year-on-year increase since 2014, averaging 4.83% across all disciplines. Positions within Engineering Services received the highest increase of 6.73%, while those in Corporate Services recorded the lowest increase of 2.45%.

Consistent with the trend across Levels 2 and 3, positions within Category 6 councils received the highest increases across all disciplines in the current year, with those in Community Services recording the most substantial increase of 24.55%

Nationally the CPI figure (all groups) for September 2021 to September 2022 was 7.3%.

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The Talent Architect methodology places a strong emphasis on discussion with all key stakeholders with a focus on role clarification, perceived accountability and ensuring critical dimensions of positions have been captured. Our experience indicates that interviews with stakeholders are well received and ensures process integrity.

Our approach includes a comparative job value assessment which incorporates established and professionally developed profiles used nationally across the sector.

After completing an initial desktop exercise and interviews, McArthur in conjunction with the Chief Executive Officer and the key stakeholders review the findings to establish if further research/interviews are required.

We then identify appropriate Councils for benchmarking against and data is downloaded into a matrix for comparative analysis. Further research is then undertaken to establish comparable positions with a minimum 85% fit in terms of similar key responsibilities.

Data is collected, analysed and confirmed and a preliminary discussion report is distributed to the CEO and key stakeholders. Any required modifications are incorporated and a formal report is presented to the CEO.

SCOPE OF ACTIVITIES AND PREDICTED OUTCOMES

STAGE

STAGE 1

Clarification of approach and timeframe for completion of the activity

STAGE 2

Complete a desktop review of documentation inc:

- Organisation Charts
- Position Descriptions
- Council Strategic and Operational Plans

STAGE 3

Face to face interviews with officers

- Initially with the CEO and Directors
- With Managers and Stakeholders

STAGE 4

Identify reference organisations as follows:

- Local Government State
- Local Government National

Identify job match with relevant market positions

STAGE 5

Analysis

Remuneration benchmarking and trend analysis. Data is collated and sorted to reflect a job match against positions identified by Council.

STAGE 6

Production and presentation of the final report

